



April 28, 2020

Dear Veterinarian and Veterinary Team Member:

Yesterday afternoon, Department of Health Services Secretary-designee Andrea Palm issued "Emergency Order #34, Interim Order to Turn the Dial," [available here](#). Among other things, Order #34 eases restrictions on businesses designated under the Safer at Home Orders as "nonessential" that service or care for animals, including dog groomers. Order #34 is effective at 8:00 a.m. on Wednesday, April 29, 2020.

Order #34 specifically permits "customer curb-side drop-off of . . . animals for the purpose of having those . . . animals serviced, repaired, or cared for by the business." Businesses that qualify under this description (e.g., dog groomers), will still need to adhere to the following requirements:

- Staff within the business or facility must be limited to one person in a room or confined space at a time, including a car or truck.
- Services must be paid for on-line or by phone.
- Drop-offs and pick-ups must be scheduled ahead of time to ensure compliance with social distancing requirements in the Safer at Home Orders.
- Customers are not permitted in the business or facility.
- The business may not require a signature by the customer.

Please know that pet boarding and daycare services were considered "essential businesses" under the previously issued Safer at Home Orders. Additional guidance on Order #34 can be found in a Safer at Home FAQ document issued by Governor Evers that was updated April 27 and is [available here](#).

Sincerely,

A handwritten signature in black ink that reads "Kim Brown Pokorny". The signature is written in a cursive style with a large, looped initial "K".

Kim Brown Pokorny, MS, MBA  
Executive Director  
Wisconsin Veterinary Medical Association