



**Wisconsin Veterinary
Diagnostic Laboratory**
UNIVERSITY OF WISCONSIN-MADISON

WVDL Diagnostic and Professional Services Update Week of 3/23/2020

WVDL-Madison and WVDL-Barron will provide diagnostic services with current delays in turnaround of days to 1 week at this time.

We ask that veterinarians triage samples sent to assist us during short staffing

Operational status will be re-evaluated daily.

Contact us with questions or testing needs.

Working through this difficult time with COVID-19, we at WVDL are working to get as many samples as possible tested to assist with product movement and animal health. We understand that lack of diagnostic testing can be a limiting factor for many facets in your practices and businesses.

Here are a few updates for the week of Monday, March 23rd, 2020:

1. Our current delays in turnaround time are days to 1 week. This could change at anytime and we will continue regular updates via email and website postings.

2. Necropsy continues to be a challenge because multiple people are required to perform these diagnostics, making social distancing difficult. Please consider field necropsy and continue to call with questions and planning for submission.

Information on how to perform field necropsy and prepare samples are on our

website. <https://www.wvdl.wisc.edu/index.php/pathology/>

3. WVDL-Barron is operational and accepting samples. This includes EIA submissions.
4. Swine Oral Fluids samples should be sent directly to Iowa State University Veterinary Diagnostic Laboratory. These samples are very labor intensive and are handled more efficiently at ISU due to the larger economy of scale. We also recommend calling ISU *prior to sending samples* for planning purposes.
5. If you are ordering media, please only order 2-4 weeks supply at a time.

For communication to WVDL, we have two options:

1. We recommend that questions be emailed to info@wvdl.wisc.edu. Those questions are routed to the appropriate sections to be answered the best that we can.
2. Phone calls to WVDL-Madison are directed to client services veterinarians (Dr. Sockett, Dr. Breuer, and Dr. Poulsen) in the automated menu. Extensions (if you know them) still work. Phone calls to WVDL-Barron have not changed. Because of staffing shortages, you may need to leave a message.

Please see our website for FAQs and other helpful information. Thank you for your patience and understanding of the issues we are all facing with COVID-19.

The AVMA has an excellent, up-to-date webpage for COVID-19 information: <https://www.avma.org/resources-tools/animal-health-and-welfare/covid-19>

Thank you for taking the time to read this information and please contact us at any time with questions.



Keith Poulsen
Director